

Scout Team World Series Rainout Policy

At The Web Flex, we prioritize the safety and enjoyment of our participants while acknowledging that weather conditions may occasionally impact scheduled events. Our rainout policy is designed to address such situations in a fair and transparent manner. Please find our rainout policy outlined below:

- 1. **Event Cancellation:** In the event of inclement weather or other unforeseen circumstances that require the cancellation of a Web Flex event, participants will be promptly notified via email, text message, and/or through our official communication channels.
- 2. **Rescheduling:** Whenever possible, we will make every effort to reschedule the event to a later date. Participants will be informed of the rescheduled date and any pertinent details regarding the event.
- 3. **Refund Policy:** If the event cannot be rescheduled or if a participant is unable to attend the rescheduled date, Web Flex will provide a refund of the registration fee paid for the event. Refunds will be issued using the original payment method within 21 days of the cancellation announcement.
- 4. **No Refund for Partial Events:** If an event is partially completed before being canceled due to weather conditions, refunds will not be provided. However, Web Flex may consider offering credits or discounts for future events at its discretion.
- 5. **Communication:** We encourage all participants to regularly check their email, text messages, and our official website/social media channels for updates regarding event status and any changes due to weather conditions.
- Contact Information: For any questions or concerns regarding our rainout policy or event cancellations, please contact our customer support team at info@thewebflex.com or 1-844-864-0888.

By participating in Web Flex events, you acknowledge and agree to adhere to the terms of this rainout policy.

Thank you for your understanding and cooperation.